

Contacts

Information about the Network Statement

For more detailed information about the content of the Network Statement, please use the address below, unless otherwise stated. Any information about errors in the text should also be sent to that address.

Trafikverket
Avdelning Trafikplanering, enhet Affärsregler och modeller
781 89 Borlänge
E-mail: networkstatement@trafikverket.se
Website: <http://www.trafikverket.se/jnb>

Telephone numbers and addresses

Trafikverket
781 89 Borlänge
Telefon: +46 771-921 921
E-post: trafikverket@trafikverket.se
Webbplats: <http://www.trafikverket.se>

Other contacts

Transportstyrelsen (the Swedish Transport Agency)
Website: <http://www.transportstyrelsen.se>
Phone: +46 771-503 503

Regeringskansliet (Government Offices of Sweden)
Näringsdepartementet (Ministry of Enterprise and Innovation)
103 33 Stockholm
Phone: +46 8-405 10 00
Website: <http://www.regeringen.se>

Support Railway

At Support Railway you get help with access to the Swedish Transport Administrations systems, ID06, keys, announcing of train information and questions and matters of a general nature.

Trafikverket
Support järnväg
781 89 Borlänge
Phone: +46 10-123 20 20
E-mail: support.jarnvag@trafikverket.se

For information regarding contact routes on application for services in chapter 5, see contact details below or Trafikverket's website (<http://www.trafikverket.se>).

International traffic according to section 1.9.1

Information about ScanMed RFC and C-OSS contact for pre-arranged paths
www.scanmedfreight.eu (see also section 4.3)

International traffic according to section 1.10.1

Information about RNE (RailNetEurope), contacts, capacity according to international train path's OSS rne.eu/organisation/oss-c-oss, system Path Coordination System (PCS) and common definitions in RNE represents on RNE:s website rne.eu/organisation/network-statements (see also section 4.3)

Allocation process according to sections 4.3

Applications for capacity which foreign infrastructure manager must forward to Trafikverket in accordance to 4.2.1.

Applications for capacity which other Swedish infrastructure manager must forward to Trafikverket

E-post: trafikplanering.jarnvag@trafikverket.se

The application relates to:

- 1.9.1, Corridor One Stop Shop, application for capacity in ScanMed RFC
- 1.10.1, One Stop Shop, application for capacity in RNE
- 4.2.1, access to Path Coordination System (PCS)

E-post: oss@trafikverket.se

Application for capacity and services in accordance with sections 4.3, 5.2, 5.3 and 5.4

The application relates to:

- 5.2, minimum package of access services (train path)
- 5.2, minimum package of access services (train path) for international traffic
- 5.2, minimum package of access services (train path) for an exceptional transport
- 5.2.1, announcements for passenger trains
- 5.3.1.1, passenger stations
- 5.3.1.2, freight terminals
- 5.3.1.3, marshalling yards and train formation facilities
- 5.3.1.4, storage sidings
- 5.3.1.6, other technical facilities
- 5.3.2.1, shunting
- 5.4.2.1, connection to electricity when holding railway vehicles

Application no later than 8 April 2019

Trafikverket
Avdelning Trafikplanering, Produktionsplanering järnväg
781 89 Borlänge
Via Trafikverkets e-service (Application of capacity)
* Via Trafikverkets IT-support for announced train information (Planno),
allocated train path must be updated with announced train information no later
than 25 November 2019

Application until at. 15:00 weekdays before the next operational period.

Operational period is normally the following time period (from 00:00-24:00)
except for day before Saturday, evenings and holidays when the operating period is
until the next non-holiday weekday at 24:00.

For announced train information is the deadline at 16:00

Trafikverket
Avdelning Trafikplanering, Produktionsplanering järnväg
781 89 Borlänge
Phone: +46 771-921 921
Via Trafikverkets e-service (Application of capacity)
E-mail: Support.jarnvag@trafikverket.se
* Via Trafikverkets IT-support for announced train information (Planno)

Application later than 15:00 weekdays before the next operational period and during the operational period.

Operational period is normally the following time period (from 00:00-24:00)
except for day before Saturday, evenings and holidays when the operating period is
until the next non-holiday weekday at 24:00.

For announced train information is the deadline at 16:00

The application relates to services in the operational control area South

Trafikverket
Avdelning Trafikplanering, Produktionsplanering järnväg 781 89 Borlänge
E-mail: Support.jarnvag@trafikverket.se

Details of vehicle type and pantograph model/type according to Appendix 2 A

Trafikverket
781 89 Borlänge
E-mail address for questions about power supply: elkraft@trafikverket.se
E-mail address for questions about railway infrastructure:
sparsystem@trafikverket.se
E-mail address for questions about railway work vehicles:
Uhtt.trafiksakerhetjvg@trafikverket.se

Preliminary contact concerning the need of long-term holding according to section 5.3.1.4

Description of need in writing, sent to Trafikverket:

Trafikverket
Avdelning Trafikplanering, Produktionsplanering järnväg
781 89 Borlänge
E-post: support.jarnvag@trafikverket.se

Train formation services at Hagalund station according to Section 5.3.2.1

ISS Facility Services AB
Contact: Jeanette Pettersson

ISS Facility Services AB
Årstavägen 11, Box 47636
117 94 STOCKHOLM
Mobil: +46 734 365 668 +46 20-155 155
E-post: jeanette.pettersson@se.issworld.com

Additional services according to section 5.4.3

Questions about permits and conditions for exceptional transports.

Trafikverket
Avdelning Trafikplanering, Transporttjänster – Support järnväg
781 89 Borlänge
Phone – Transport conditions: +46 10-123 16 00
Phone – Transport permits: +46 10-124 05 10
E-mail: CFTT@trafikverket.se

Ancillary services according to section 5.5

The application relates to:

- 5.5.6 Other ancillary services:

Conditions for test running of vehicles

Trafikverket
Avdelning Teknik och Miljö, Övervakning och fordon
781 89 Borlänge
E-mail: provkorning.jarnvag@trafikverket.se

Submission of claims for property damage in accordance with section 7.6

Trafikverket
TRAV-skador
781 89 Borlänge
E-mail: TRAV-skador@trafikverket.se

Complaints about services and invoicing issues

Trafikverket
Avdelning Trafik, Transporttjänster - Eftermarknad
781 89 Borlänge
E-mail: fakturering.jarnvag@trafikverket.se

Request for a renewed assessment of Trafikverket's reason coding for cumulative delays according to section 6.5.6

E-mail: begaranomnyorsakskod@trafikverket.se

Invoice about clearance work according to section 7.5.9

Trafikverket
FE 851, EF 1207
838 26 FRÖSÖN

Invoice about property damage according to Appendix 7 C Procedures during the settlement of claims, section 1.7.4

Trafikverket
FE851, EF 1207
838 26 FRÖSÖN